

Guide for Disability and Functional Needs Access at Santa Clara County Mass COVID-19 Vaccination Sites

All County vaccination clinics comply with Americans with Disabilities Act (ADA) requirements. Additional measures have been taken to improve the visiting experience of our residents who face physical and other challenges accessing mass vaccination clinic sites.



This guide covers some special procedures County mass vaccination sites offer to better serve those with all types of disabilities.

Everyone's situation is unique. Those who can be vaccinated at a mass vaccination site should do so, with the support they need.

In general, there are different groups for physical ability. Each group needs a different response.

- 1) Those who can go to a vaccination site and wait in line without assistance.**
- 2) Those who can go to a vaccination site but cannot stand for long, or may need seats or wheelchairs.**
- 3) Those who need access to reserved parking and may need help getting to the site. They may need to be routed more quickly and receive additional attention.**
- 4) Those who need access to reserved parking and may need help getting out of their vehicle or need to get the vaccine at their vehicle.**
- 5) Those who cannot tolerate going to a site and need an in-home visit. The County encourages all who can access a site to do so in order to focus available resources on those most in need of help.**

There are many mass vaccination sites in the County. Find one near you and make an appointment at sccFreeVax.org

Below are County mass vaccination sites as of 5/24/21. Please note, hours and days of operation may change.

Valley Specialty Center

751 S. Bascom Ave., Bldg. Q, San Jose, CA 95128

Levi's Stadium

4701 Great America Parkway, Santa Clara, CA 95054

Note: Can vaccinate 12 to 17-year-olds

Mountain View Community Center

201 S. Rengstorff Ave., Mountain View, CA 94040

Note: Can vaccinate 12 to 17-year-olds

Fairgrounds Pavilion Hall

344 Tully Rd., Gate B, San Jose, CA 95111

Valley Health Center East Valley

1993 McKee Rd., San Jose, CA 95133

NOTE: has a drive-thru option

Valley Health Center Tully

500 Tully Rd., San Jose, CA 95111

Note: Can vaccinate eligible 12 to 17-year-olds at this site

Emmanuel Baptist Church

467 N. White Rd., San Jose, CA 95127

Berger Auditorium

1555 Berger Dr., San Jose, CA 95112

Gilroy High School

750 W. 10th St., Gilroy, CA 95020

NOTE: has a drive-thru option

Eastridge Mall (Stanford Clinic)

2190 Eastridge Loop #1402, San Jose, CA 95122

NOTE: Listed as its own category on sccfreevax website, not as County.

Drive-Thru Sites (East Valley, Gilroy High)



The County now has two vaccination sites with drive-thru lanes: at Gilroy High School (shown top left) and East Valley Clinic on McKee Rd. in East San José (bottom left).



The drive-thru option can be requested of staff upon arrival.

Drive-thru visitors can get vaccinated in their vehicles in a quiet, private setting. Those who get vaccines at drive-thrus are asked to wait for at least 15 minutes (those with certain health conditions may be asked to wait longer) for monitoring before they leave.

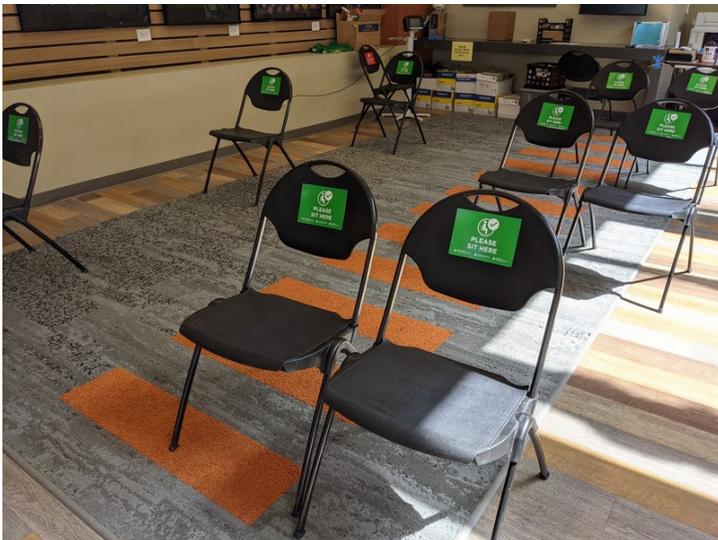
Mountain View Community Center



This site is in a quiet area. There is parking reserved for people with disabilities.



Staff in the parking lot will identify those who need help and quickly bring them into the building so that they do not stand or wait outside.



Staff will show them to their own waiting area with moveable seats while they wait to receive the vaccine.

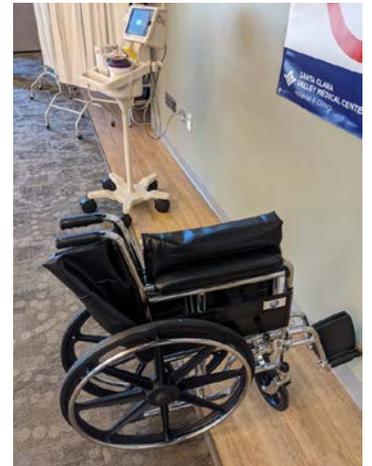
Mountain View Community Center, continued



For those who request privacy or have a history of feeling faint around needles, there is a screened area where they can be vaccinated.



Two beds are available, as well as wheelchairs for those who need them.



Visitors receive appointments for their second doses when their first doses are given.



Emmanuel Baptist Church, San José



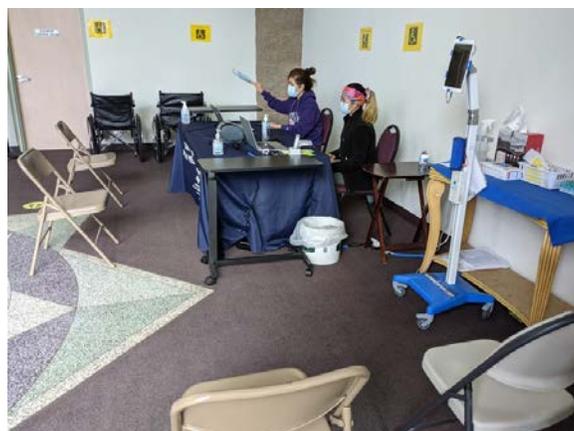
Visitors enter through the church's front gate and are soon met by volunteers, who help direct them.



There is parking reserved for VTA transports near the front of the clinic. There is also reserved parking for those with disabilities.

Emmanuel Baptist Church, San José, continued

There is a lane set aside for those with intellectual or developmental disabilities. There is also space inside the entrance to sit. One caretaker or family member can go with the person getting vaccinated.



In the vaccination area there is a path marked for those who need special assistance. There is also an area to the side for those who use wheelchairs or have mobility difficulties to wait after getting their vaccines.

There is also a private area with a cot for those who may need it.



Pavilion Hall at the Fairgrounds, San José



Located in the center of the County Fairgrounds, Pavilion Hall can be reached by Gate B on Tully Road. Make appointments using the Expo Hall option on the website.

A separate Pavilion parking lot is dedicated to individuals with disabilities or special needs, with an ADA friendly entrance and separate vaccination line.



Staff helps identify any special needs of each visitor before they go to get their vaccine. A waiting area is available, along with a screened off area for privacy.

County Service Center at Berger Drive, San José

Located off Oakland Road, the vaccination site at the Registrar of Voters building in the County Service Center is familiar to those who have voted there previously. The building has also been used as a COVID testing site.



Disabled parking is reserved in front of the building and in other parts of the lot. There is also plenty of room for buses and other vehicles to drop people off.



Wheelchairs are available and shaded areas are offered outside, while visitors fill out paperwork.



Staff can escort those in wheelchairs and others who need other help while they register and enter the building for vaccine.

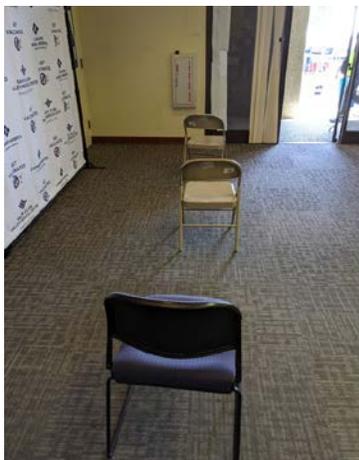
County Service Center at Berger Drive, San José, continued



A reserved access ramp is close to the main entrance. Staff can help take visitors up the ramp and into the building. Inside the building, the center of the hallway is marked for wheelchair use only.



A nursing team is present for anyone who feels faint or asks to get the vaccine in private. Two cots with curtains are available. There is also medical equipment to help anyone who needs care.



The observation room is next to the access ramp. After waiting for 15 or 30 minutes following their vaccination, visitors can quickly get back to their vehicles. Pictured are seating and the exit.

Valley Health Center on Tully Road, San José



The County health facility on Tully Road is a calm and quiet place to get vaccinated. The site is half a block from Exposition Hall and is small and easy to access.



Disabled parking is reserved in front of the facility. There is also a curb for access vans to drop people off near the entrance.



There is a section of seating next to the entrance that is blocked off for wheelchair and other disability access. Staff makes sure there is always a clear path for visitors with disabilities or mobility issues.

Valley Health Center on Tully Road, San José



Inside, there is a waiting area for visitors with disabilities with chairs that can be moved for those using wheelchairs.



The facility has private rooms available for anyone who asks for privacy or who is worried they might faint.

